

# FRESH STUDENT LIVING

#### **General information**

My Student House is motivated to nurturing minds and creating an environment that will give the students the opportunity to study and maintain good grades.

NSFAS students are accepted.

We have a live-in house mother on the premises and our office is also on the premises should the student have any queries or need assistance.

### We provide the following facilities in the property:

- 1. Each room has a bed, desk, chair and curtains, students should bring their own bedding, you can also bring a bar fridge for your room if you have one
- 2. High speed wifi
- 3. Laundry facilities
- 4. 500m from the university bus route
- 5. Aircons in most of the rooms
- 6. Cleaning by one of our staff members once a week is provided for common use areas
- 7. We provide pots and pans, microwave, fridge, freezer, cutlery, crockery, kettle and toaster in the kitchen, we encourage you to bring your own cutlery and crockery due to COVID regulations.
- 8. We provide a Television with Netflix in the lounge area.

### Charges

Lease agreements are for 10 months from 1 February until 30 November 2021.

Rent is allocated per room type. For NSFAS students these rates up to a double room should be covered in full by your private accommodation allowance as per the 2020 allowances:

- 1. Quad rooms R2950 per person
- 2. Triple rooms R3250 per person
- 3. Double rooms R3400 per person
- 4. Single rooms R4500 per room

For NSFAS students R1000 per month must be paid by the 1<sup>st</sup> of every month towards your rent. This money will be refunded to you at the end of the year when we have received the full NSFAS pay out. For private students, your full rent should be paid by the 1<sup>st</sup> of every month in advance.

Water and electricity are included for common use areas. Electricity in your room is for the student to top up. In 2020 this was normally around R80 per month for 2 people sharing, depending on your usage (so R40 pm per person)

Deposits are R2000 for NSFAS students and one months rent for private and other bursary students. This needs to be paid before your room will be confirmed. Rooms are allocated on a first come first serve basis.

NSFAS students also need to pay R350 admin fee before moving in. This is not applicable for private students.

We prefer EFTs at all times, but if you do pay cash insist on a receipt from the receipt book. Please keep this safe as we will always ask for a copy of this if there is a discrepancy on your account.

No refunds will be done should NSFAS bursary or your private accommodation not be approved by the University. You will remain responsible for the balance of the rental.

Please find our banking details below.

FNB Cheque account

Account Number: 62839136224

For all payments please use your full name and surname as a reference.

#### How to confirm your space:

- 1. For new students that have never stayed with us before there is an application form that needs to be completed you need to pay R150 with the submission of the application form and documentation.
- 2. Send submission form and proof of payment for R150 to mystudenthousesa@gmail.com
- 3. If you have been successful, we will send you a lease agreement on docusign as well as the house rules that you need to sign as well as one of your parents.
- 4. Pay your deposit and send Proof of payment to <a href="mailto:mystudenthousesa@gmail.com">mystudenthousesa@gmail.com</a>
- 5. We will confirm you space has been booked for you
- 6. Pay your first months rent (R1000 for NSFAS students, full rent for private students) as well as your admin fee (for NSFAS students only) and send Proof of payment to <a href="mailto:mystudenthousesa@gmail.com">mystudenthousesa@gmail.com</a>
- 7. Notify us of your arrival date or any changes thereof. You can arrive any time until 7pm during the week or Saturdays until 1pm.
- 8. On arrival day you need to report to the office we will issue you with a code for the security gate as well as keys for your room

### Early Arrivals / Late leavers

If you need to arrive earlier or leave later than these dates you will be charged R100 per day. If you arrive later or leave earlier than these days you will not get a refund as we need to keep your space reserved for the full duration, this includes any University closures for holidays or any other reason

## **Check out process**

- 1. Please notify us 2 weeks in advance of your intended date to leave.
- 2. On your last day, your room will be checked for damages and you will sign an inspection form with the house mother that needs to be handed in at the office.
- 3. You need to report to the office on your departure day to return your keys and get a statement of your account.
- 4. Your R1000 rent pre-payment will be refunded within 2 weeks of us receiving the last payment from NSFAS
- 5. Your deposit will be refunded in December after you have completed check out within 28 days

This is based on a first come, first served basis and with the numerous enquiries we have received we unfortunately cannot give any guarantee that you will receive the rooms requested.

We look forward to hosting you for next year and making your University experience a great one.

Warmest Regards
My Student House Management













